



## Things to remember when charging your electric vehicle

Remember to download the **EV Plug In app** to easily access our charge points.



You can also use your **ESB charge point access card** or **contactless card** to start your charge.



Pay the **local parking fee** if there is one.



Be careful **not to drop the connector** and remember to replace it securely on its holster.

**Don't leave cables trailing** on the ground as they may cause a trip hazard.



**Don't attempt to unplug** somebody else's car when they are charging.

After charging **please vacate the space** to allow the next driver to recharge.



Please **don't remain parked** at the charge point once you have finished charging.



Report any faults or safety concerns to our **24/7 customer care team** (0345 609 0372) or through the **EV Plug In app**.



For more information visit: [esb-evsolutions.co.uk](http://esb-evsolutions.co.uk)

